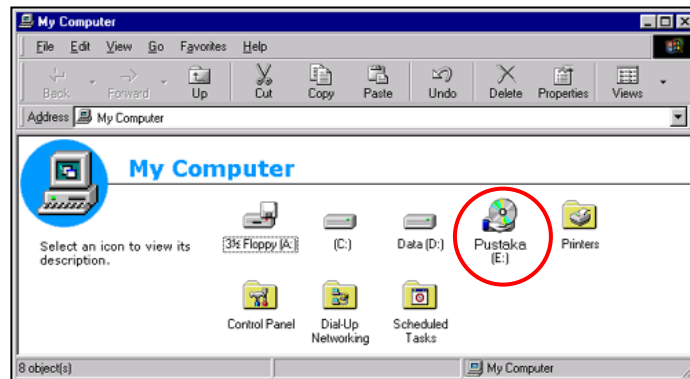


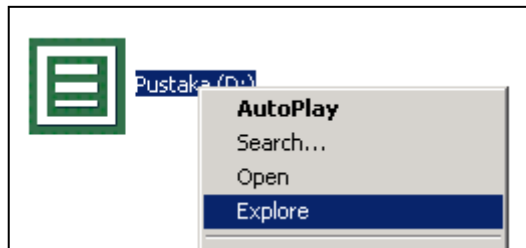
TROUBLESHOOTING SECTION

If you have problem while installing or running Pustaka, follow the instruction below :

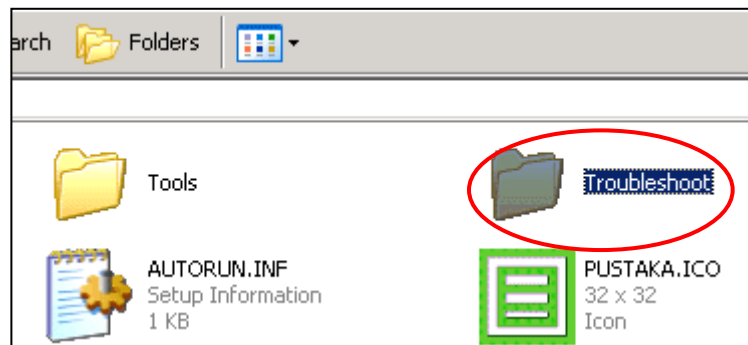
1. Insert Pustaka CD



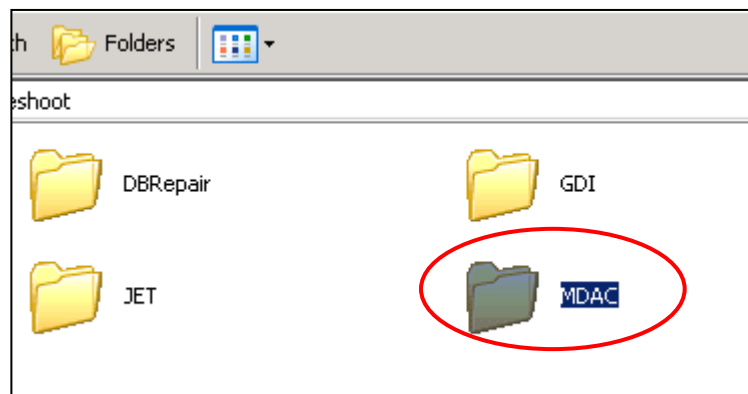
2. Right click the Pustaka CD and choose explore



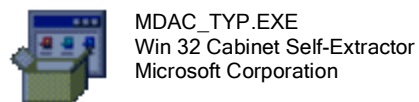
3. Double click folder Troubleshoot



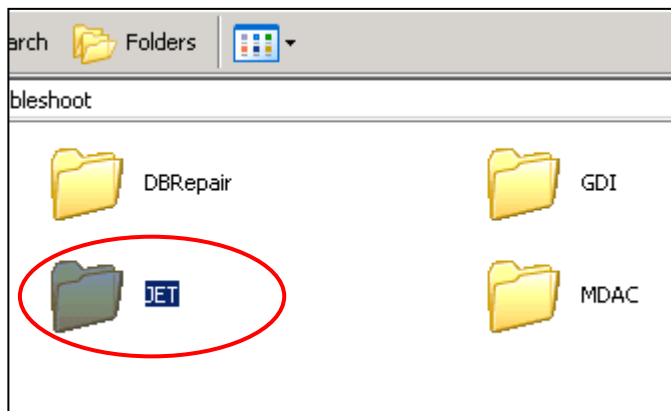
4. Double click folder MDAC



5. Double click MDAC_TYP.EXE



Everything should be okay after the installation of Microsoft Data Access (MDAC). Depend on certain Windows, please restart if required. If the problem still persist, repeat step 4, but this time, double click folder JET



6. Double click the JET program



Jet40Sp3_Comp.exe
Win 32 Cabinet Self-Extractor
Microsoft Corporation

PUSTAKA is not supported for Windows 95 or Windows 98 without Internet Explorer. This is because, PUSTAKA use the latest data access technology. For your information PUSTAKA is not an ordinary software. it is an automation system that connect to the database. Most of the errors occur if the user try to install Pustaka in Win95 or not having the latest data access engine.

If you still have a problem, please do not hesitate to call our support team :
Technical Support : 03-7804 7862 Ext 145 or
E-mail : support@pustaka.com.my