

Pustaka Library & Resource Centre Automation System

ASR SYNERGY SDN. BHD.

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www.pustaka.com.my

support@pustaka.com.my

INSTALLATION

1. Insert the Pustaka CD into the CD-ROM
2. Double click the My Computer icon on the Desktop
3. Double click the CD-ROM icon
4. Double click Setup.exe
5. After installation run the program
6. Type default login and password : admin

NOTE : Default Location is in \Program Files\Pustaka

NOTE : Run Pustaka from Start>Programs>Pustaka

NOTE : Login : Admin Password : Admin

\PROGRAM FILES\PUSTAKA**Faq / Help**

Frequently Asked Questions / Help Files

PustakaFiles

Folder to store database and images

Mai.txt

Configuration file : school / corporate

Pustaka.exe

Pustaka Application execute file

Pustaka.txt

Configuration file : Database location

\PROGRAM FILES\PUSTAKA\PUSTAKAFILES**Data**

Database file : pustaka.mdb

Images

Images folder

Opac

Opac Web file

Default.asp

Opac Web file

CHECKLIST

1. User should know how to install Pustaka on one computer
2. User should know how to run the Pustaka program
3. User should know default installation location
4. User should know what's in Pustaka folder
5. User should know what's in PustakaFiles folder

TROUBLESHOOTING

1. Insert Pustaka CD
2. Right click and click explore
3. Double click folder troubleshoot
4. Double click folder MDAC
5. Double click MDAC.exe application
6. If problem persist, download and install Internet Explorer

NOTE : Troubleshoot if you have problem in installation

NOTE : Restart the computer after installation

NOTE : Reinstall Pustaka after troubleshoot

PUSTAKA is not supported for Windows 95 or Windows 98 without Internet Explorer. This is because, PUSTAKA use the latest data access technology. Most of the errors occur if the user try to install Pustaka in Win95 or not having the latest data access engine.

If you still have a problem, please do not hesitate to call our support team : Technical Support : 03-7804 7862 or E-mail : support@pustaka.com.my

REGISTER PUSTAKA

1. Run Pustaka application
2. Go to menu Help > Register
3. Type the ProductID, ComputerID
4. Email us the LicenseID

NOTE : Product ID will be given in Delivery Order

NOTE : Computer ID generated based on Product ID

NOTE : Email us Product ID and Computer ID

Pustaka Registration

Name :

Organization :

Product ID : ☒

Computer ID :

License ID :

3 Easy steps to activate Pustaka

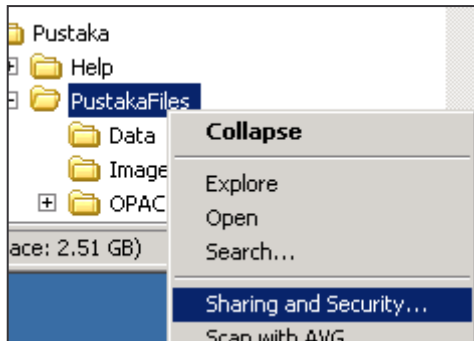
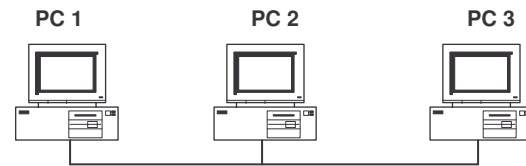
- 1) E-mail Product ID and Computer ID to : support@pustaka.com.my
- 2) We e-mail you back the License ID
- 3) Type the license ID and click OK

CHECKLIST

1. User should know how to troubleshoot
2. User should know what causing the troubleshooting process
3. User should know how to register
4. User should know the technical support email

INSTALLATION IN LOCAL AREA NETWORK (LAN)

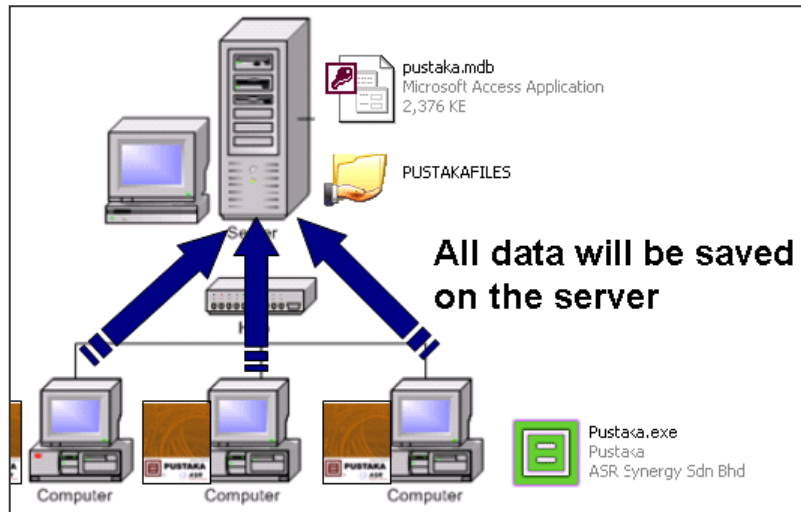
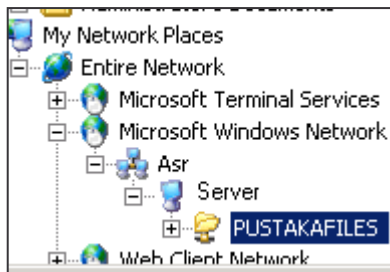
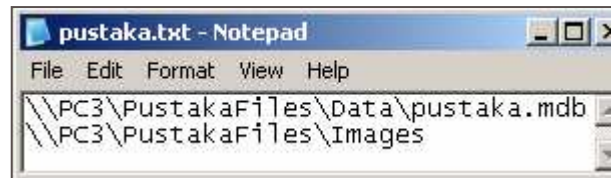
1. Install Pustaka on PC1, PC2, PC3
2. Choose PC3 as a server (central)
3. Share PustakaFiles folder with full access on PC3
4. configure pustaka.txt on each PC



NOTE : PC1 and PC2 are clients accessing PC3 (server)

NOTE : Share PustakaFiles folder on PC3 (server)

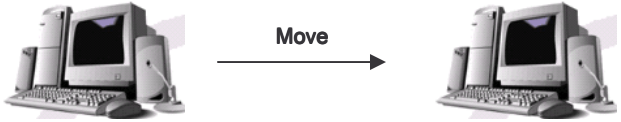
NOTE : When start all computer, PC3 should on first

**CHECKLIST**

1. User should know how to install Pustaka in LAN
2. User should know basic network – sharing folder, browse network neighborhood
3. User should know difference between client and server
4. User should know how to configure Pustaka.txt
5. User should know what to do if PC1 become a server and not PC3

MOVING PUSTAKA

You want to move Pustaka from one computer (PC 1) to another computer (PC 2). Just move the PustakaFiles folder.

 PC 1 PC 2	C:\Program Files\Pustaka\PustakaFiles
PC 1 (What you should do) 1. Locate PustakaFiles folder 2. Copy PustakaFiles to CDR PC 2 (What you should do) 1. Install Pustaka 2. Delete existing PustakaFiles folder 3. Copy PustakaFiles from CDR	Find/Locate PustakaFiles folder 

DATABASE BACKUP

1. PustakaFiles is an important folder
2. PustakaFiles contain database and images
3. Backup PustakaFiles folder on the disk, CDR or other computer

NOTE : Always backup the database at least once a month

MIGRATION FROM OTHER SYSTEM

User can migrate from other system to Pustaka. However not 100% data will be migrated.

1. Locate the application folder
2. Burn the application folder on CDR
3. Mail the CDR by labelling dealer name, client name and application name to ASR
4. If the size is small, email the application folder to support@pustaka.com.my
5. Migration will take from 2 weeks to 1 month

CHECKLIST

1. User should know how to move database from one PC to another
2. User should know how to backup system
3. User should know how to burn a CDR
4. User should know where is PustakaFiles folder